

Spring 2022



**CLARION**  
HOUSING

# High Path

## Regeneration update

Welcome to the High Path regeneration update. Inside you will find the latest information about the regeneration, the planning applications for future phases and what you can expect over the next few months.

### First new homes **complete**



The first 134 new homes are now complete and residents are moving in. We want to thank everyone for their patience during the construction.

It remains a busy time on High Path as residents have moved into Phoenix Court and Hyacinth Court and others are settling into Triumph House. Leaseholders and freeholders will soon be moving into their new homes in Acorn House, Iris Lodge and Rodney Place. Every one of those homes will be occupied by an existing High Path household. That will also be the case with the next phase, where preparatory works get underway in the next few weeks.

We are planning an event to mark the completion of the first part of the regeneration. All High Path residents and stakeholders are invited to join us and we will write to you with more information closer to the time.

# High Path Live – final update

We've finished the final touches, groundworks and housekeeping for phase 1 of the regeneration.

If you're curious to see the final build of the new homes in phase 1 you can view the latest update on High Path Live, the platform that allows residents to see their homes as they are being built. You can view the final update at: [highpathlive.com](http://highpathlive.com)



## Next steps



Key to High Path plan:

- 1 First new homes
- 2 Phase 2
- 3 Phase 3
- 4 Phase 4
- 5 Phase 5
- 6 Phase 6
- 7 Phase 7

Phases: 3 5 6 7 = Private tenure

Residents move from:	* Residents move into construction phases:	Project completion date:
Marsh Court Hayward Close Lovell House Becket Close Gilbert Close Stane Close Pincott Road	<b>Phase 1</b>	2022
Deburgh House Dowman Close Hilborough Close Norfolk House Will Miles Court Tanner House Mychelle House Vanguard House	<b>Phase 2</b>	2026
Merton Place Doel Close Hudson Court May Court Ramsey House Eleanor House Ryder House Priory Close	<b>Phase 4</b>	2029

All existing residents will be rehoused by the end of phase 4.

We will be starting early works to prepare the area around Lovell House and Marsh Court over the next few weeks. This work includes the demolition of 10 garages at Lovell House.

In the next phase we will be building 113 new homes for existing tenants and homeowners. Your regeneration manager, Donna Brown, will be contacting residents matched with new homes in phase 2 to confirm your housing needs.

We are continuing to consult with residents and stakeholders on our proposals for Phase 3. We anticipate construction of this phase of the regeneration will begin in 2024 and complete in 2026, subject to planning permission.

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## Consultation **events**

Thank you to everyone who attended previous consultation events. Your comments and feedback on the plans are helping to shape the final design of future phases of the regeneration.

We are planning further consultations about Phase 3 and Phases 4-7 in the summer to update you on the progress and for you to give us your feedback, ideas and comments.

The consultation events will take place online and in-person. To join an online event you will need a smart phone, tablet, laptop or desk top computer and access to the internet.

We will write to you with more information about the upcoming consultation events.



## Moving into your new home: What you need to know

If you have moved into one of the new homes on High Path we hope you are settling in and enjoying your new space. The local housing team will look after all your day-to-day housing needs, including:

- Estate inspections
- Management of your home and neighbourhood
- Anti-social behaviour concerns
- Mutual exchanges
- Heating and hot water services
- Repairs

**If you need to get in touch with us about your housing needs please contact the local housing team by calling **0300 500 8000**.**

## Reporting building defects

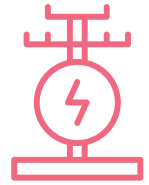
To report a defect you can contact us in the following ways:

- Please call customer services on **0300 500 8000**
- If you are a Clarion tenant you may also log on to your online account on our website at **[myclarionhousing.com](https://myclarionhousing.com)**
- If there are defects in communal areas please call **0300 500 8000** to report it to our estate management team

## Hayward Close cabling and substation works

You may notice increased activity around Hayward Close while UK Power Networks (UKPN) carry out cabling works in the area. The work is being undertaken to improve the reliability of the electricity network.

Later on in the year, subject to planning permission, we will start work to replace the existing substation in readiness for phase 3 of the regeneration. The substation will serve residents in future phases.



## Tell us if your housing needs change

If you're moving in the later phases of the regeneration and your circumstances change it is important you let us know. Please contact **Donna Brown**, your regeneration manager, to confirm your household needs.



## Temporary estate office at **15 Pincott Road**

We've opened a temporary estate office at 15 Pincott Road, on the ground floor at Hyacinth Court. If you need to discuss any regeneration matters please contact, Donna Brown, to make an appointment.

For tenancy matters please contact the team in the usual way:

- through your Clarion online account or
- by contacting customer services on **0300 500 8000**

## Contact us

If you have any questions or would like to arrange a meeting to discuss what regeneration means for you, please contact **Donna Brown** by phone on **07557 846825** or email **mertonregen@clarionhg.com**.

If you need a copy of this newsletter in large print, Braille or any other format or language please call **0300 500 0596**.

We welcome calls from **Text Relay**. If calling from a textphone, please dial **18001** and the number you wish to connect.

**[myclarionhousing/highpath](https://myclarionhousing/highpath)**



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