

Summer 2020

High Path regeneration update



CLARION
HOUSING



Our priority during the Coronavirus outbreak is to do everything we can to best protect our residents and staff.

We know that Coronavirus is a concern for everyone in society and our priority is to do everything we can to support Clarion residents and staff. We are keeping up to date with government advice, considering next steps and what this means for the safe return of more of our services.

The phase one construction site re-opened on the 4 May. In this update you can read more about the measures that have been put in place to keep the construction site secure.

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Construction on the first new homes begins again

On Monday 4 May, work started again on the phase one construction site. The first priority for Hill and Clarion Housing is the health, safety and wellbeing of the public and everyone who works on site.

We worked closely with subcontractors and suppliers to test a range of new site protocols to enable work to begin again, while social distancing. These new measures are fully compliant with Government Public Health guidance and are being strictly enforced by a specialist team.

Next steps



Q&A

Why is the work starting again on High Path?

The Government and Construction Leadership Council have issued Site Operating Procedures to allow construction work to go ahead. The majority of tasks on site mean workers can keep to a two metre distance. Specific risk assessments will be carried out if works are required that involve working within two metres.

What will you be doing to make sure that me and my family are not put at risk by people visiting High Path?

The only people travelling to the High Path site are construction workers and members of the site team who cannot work from home. No visitors are allowed and meetings are taking place remotely with people who can work from home. Additional washing facilities have been provided and there are dedicated members of staff on site to make sure the site and equipment is clean to minimise any cross contamination.

How will staff and operatives get to and from the site safely?

Staff are avoiding the use of public transport if possible. In addition, working hours have changed to avoid using public transport at peak times.

A few parking permits have been issued for workers to park near to the site and avoid contact with residents.

Will you be health screening workers on site to reduce the risk of someone who is ill coming onto the site and infecting others?

There are no plans at the moment to carry out health screening. Anyone who has symptoms or who has been in contact with someone who has symptoms will not come to site. Instead they will self-isolate in line with Government guidelines.

How will you monitor and ensure social distancing by staff and operatives on the site?

Social distancing will be monitored continually by the site management team. We're taking a firm stance and anyone who does not keep to the social distancing rules will be removed from site permanently.

Why is it important to continue working?

The government guidance was not to close construction sites. We decided to close the site temporarily in order to put procedures in place to follow government guidance and Construction Leadership Council Site Operating Procedures. However, during the current pandemic it is vital that where possible businesses help support their workforce. The nature of construction allows for work in isolation and therefore workers can remain employed.

There is also the need to continue building social housing in order to meet the need across High Path. With the site up and running we are able to continue building the first new homes for existing residents on High Path.

How do I contact you if I cannot approach the site?

Please contact Hill's Residents Liaison Team on residents@hill.co.uk or **0800 032 6760** if you have any questions about construction.

The first new homes

Construction of the first new homes has started again. The new homes will come with a fully fitted kitchen and a standard bathroom. In response to resident requests, we have provided the option of enhanced units and flooring. We'd like to thank residents moving into the first new homes for confirming their preferences.

Please contact **Donna Brown**, your regeneration manager, if there has been a change in your circumstance to make sure we build a home suitable to your needs.



If you are moving into the first new homes, and have not seen the layout of your new home nor confirmed your kitchen and bathroom choice, please contact **Donna Brown**, on **07557 846825** or email donna.brown@clarionhg.com.

Regeneration week

At the beginning of March we held our annual regeneration week at Merton Abbey Primary School. The week launched with an assembly to introduce the pupils to some members of the site team. Throughout the week different classes tried their hand at designing kitchens, quantity surveying, designing safety posters and ended the week by visiting the construction site.



Contact us

If you have any questions or would like to arrange a meeting to discuss what regeneration means for you, please contact **Donna Brown** by phone on **0300 500 0956** or email mertonregen@myclarionhousing.com.

If you need a copy of this newsletter in large print, Braille or any other format or language please call **0300 500 0956**.

We welcome calls from Text Relay. If calling from a textphone, please dial **18001** and the number you wish to connect.

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